

COVID-19 Distancing Measures for Service & Supply

Policy last updated 8th April 2021

We are not able to open the shop currently due to isolation rules and will be operating by appointment only.

We will invite you in if there is a need to do so but will keep you outside if you are just dropping off or collecting items or there is another way to provide the service required.

We still need to keep staff in bubbles in order that we do not need to close the business in the event of a positive case of Covid within the workforce or if we spend time with a customer who then has a positive case.

We are able to offer the majority of our services without the need for customers to come into the shop.

Home visits and face to face appointments are available subject to need which will be assessed over the phone first.

Phones will be answered Monday – Friday 9-5pm, Saturday 10-12pm.

We are potentially able to offer collection and drop of times outside of these hours for anyone who cannot get to us during standard operational hours.